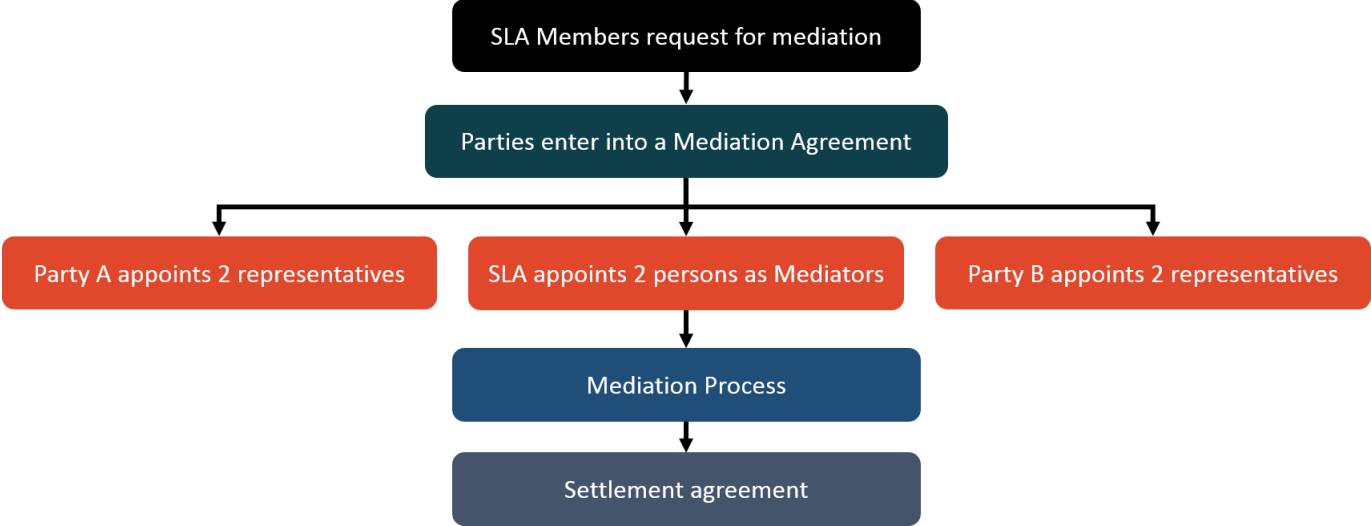




The Singapore Logistics Association has put in place a mediation process and to act as mediator whenever expressly requested by member-companies on the settlement of disputes relating or incidental to logistics and freight operations.



**DOCUMENTS REQUIRED**

- A brief Statement of Case setting out the cases or claims.
- Accompanying relevant documents and/or correspondences relied on by the parties concerned.

**FEES**

- Administrative and support services fee for every Statement of Case lodged with SLA: \$50 per party.
- Token fee varying according to the amount in dispute:

Amount in Dispute	Mediation Fee Per Party
Less than \$5,000	\$200
\$5,000 and above but less than \$30,000	\$500
\$30,000 and above	\$1,000

Please contact SLA at (65) 6499-9799 if you need any clarifications on the mediation process.